

Jabra®

ELECTRONIC HOOK SWITCH (EHS) SOLUTIONS

A BRAND BY
GN Netcom

JABRA® IS A REGISTERED TRADEMARK OF GN NETCOM A/S

WWW.JABRA.COM

Bluetooth®

DISCOVER FREEDOM WITH JABRA



Discover freedom with a wireless Jabra headset optimized for your desk phone!

Jabra Electronic Hook Switch (EHS) provides a solution that enable remote operation, e.g. answer/end functions, of compatible Jabra wireless headsets with various phones, thus eliminating the need for a mechanical handset lifter.

WHY EHS?

As mobility within the working environment continues to increase, it is vital that employees have business tools that enable them to work efficiently regardless of location. With an EHS solution they can

roam within the facility and still do business on the spot! Jabra wireless headsets with EHS functionality boost productivity as they provide the user with the ability to answer and end a call, while away from their desk.

The EHS adapter allows the user to:

- Hear ring tones
- Answer and end calls
- Adjust the volume
- Mute the microphone

All from your headset

All quite convenient, when you are up to 150 meters away from your desk!

WHY JABRA HEADSETS?

Jabra headsets are more ergonomic and convenient to use, enhancing flexibility and the ability to multitask with maximum efficiency. Once you discover the benefits of hands-free telephony, you never want to go back to traditional handsets.

FREEDOM FOR ALL

Jabra headsets allow you to search for documents, make copies or enter data on your PC while talking to a customer. With a wireless headset you can enjoy freedom of movement up to 150 meters away from your desk. As a result you can provide better service and use time more effectively by reducing the call-back rate. Conference calls are a growing part of communication with colleagues and partners. A wireless headset with mute functionality allows you to stretch your legs and walk around during a long call without background noise interfering with the call.

HANDS-FREE EFFICIENCY

Multitask with maximum efficiency; find documents or information to solve customer issues while on a call.

✓ WIRELESS MOBILITY

Move up to 150 meters away from your desk.

✓ COMFORT AND ERGONOMICS

Headsets prevent aching muscles and neck strain.

✓ SAFE AND SECURE

PeakStop™ technology protects users hearing from sudden loud noises. Tested for safety of radiated emissions. Encrypted voice calls in wireless headsets.

✓ SOUND ECONOMICS

Improvement in employee productivity significantly outweighs the headset costs. Do your own calculation on how soon your headset will have earned itself with the Jabra ROI calculator: www.jabra.com/roi



Jabra EHS Adapter



JABRA HEADSETS WITH EHS CAPABILITIES

Jabra offers a range of EHS enabled headsets designed for different needs and situations in offices and contact centers. Lightweight design and multiple wearing styles provide exceptional comfort. Jabra has won numerous prizes for both design and functionality.

Jabra EHS enabled headsets work with desk phones from the world's leading phone manufacturers – including Aastra, Alcatel-Lucent, Avaya, Cisco, Nortel, Polycom, Shoretel, Siemens, Snom and Toshiba.

| HEADSET | JABRA PRO™ 9400 SERIES STAY IN TOUCH AROUND THE OFFICE | JABRA GO™ 6470 STAY IN TOUCH WHEREVER YOU GO | JABRA GN9350e/ JABRA GN9330e SUPERIOR SOUND AND LIGHT WEIGHT | Jabra GN9120 EHS/ Jabra GN9125 AWARD WINNING SCANDINAVIAN DESIGN |
|----------------------------|--|---|--|--|
| CONNECTIVITY | (Mobile phone only available with Jabra PRO 9470 and Jabra PRO 9465) | | | |
| RANGE | 150m ¹ | Soft + deskphone: 100m ¹ Mobile phone: 25m ² | 120m ¹ | 150m ¹ |
| TALKTIME | Up to 11 hrs ¹ | Up to 6 hrs ¹ | Up to 9 hrs (Around the clock talk time with additional battery) | Up to 12 hrs ¹ |
| TOUCH SCREEN | Yes | Yes | No | No |
| AUTO SET-UP | Yes | Yes | No | No |
| WIDEBAND SOUND | Yes | Yes | Yes (Jabra GN9350e with USB connection) | No |
| 2 MIC NOISE BLACKOUT™ | Yes, Jabra PRO 9470 | Yes | No | No |
| NOISE-CANCELING MICROPHONE | Yes, Jabra PRO 9465 and Jabra PRO 9460 | No | Yes | Yes |
| FULL HEARING PROTECTION | Yes | Yes | Yes / No ⁴ | Yes ⁴ |
| WEARING STYLES IN BOX | Headband + earhook + neckband ³ (Neckband only included with Jabra PRO 9470) | Headband ³ + earhook ³ | Headband + earhook + neckband (Neckband only included with Jabra GN9350e) | Headband + earhook |
| CONFERENCE FUNCTION | Yes | No | Yes/No | Yes |

| | |
|--|----|
| Aastra | 4 |
| Alcatel-Lucent | 6 |
| Avaya | 8 |
| Cisco | 10 |
| Nortel | 12 |
| Polycom | 14 |
| Shoretel | 16 |
| Siemens | 18 |
| Snom | 20 |
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Detailed set up information can be found in the headset user manuals. Set up information on various phones subject to change. Please see the phone manual for an updated guide.

¹ Range and talk time varies according to the environment in which the headset is used
² Range depends on the device with which the headset is connected
³ Neckband available as accessory. Jabra GO 6430 only with earhook. Jabra PRO 9460 Duo and Jabra PRO 9465 Duo, headband only.
⁴ For Jabra GN9330e and Jabra GN9120 EHS/Jabra GN9125 built-in basic Jabra PeakStop™ protection.

SUPPORTED AASTRA IP PHONES



Aastra 6771
Aastra 6773/ip
Aastra 6775/ip



Aastra 7434ip



Aastra 5370
Aastra 5370ip



Aastra 5380
Aastra 5380ip



Aastra 6739i¹



Aastra 6753i
Aastra 6755i



Aastra 6757i



Aastra 6757i CT
- only available in NA



Jabra LINK™ 14201-10 EHS Adapter



Jabra LINK 14201-10 EHS Adapter



Aastra DHSG cable kit
- available from your Aastra reseller



Jabra PRO™ 9400 Series¹

OR



Jabra GO™ 6470

OR



Jabra GN9350e/
Jabra GN9330e

OR



Jabra GN9120 EHS/
Jabra GN9125

SEE PAGE 25 FOR ORDER INFO

¹ Jabra PRO 9400 Series headsets, Jabra GO 660 and Jabra GO 6430 provide EHS via Bluetooth® connection with Aastra 6739i

SET UP INFORMATION

To connect your Aastra phone and Jabra headset with the DHSG cable, just follow these simple steps:

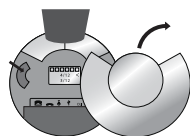
SETTING UP THE AASTRA IP PHONE

1. Plug the single end of the Y cable in the headset socket on the phone's acoustic adaptor
2. Connect the large plug in the other end to the AUX port on the headset base
3. Plug the smaller RJ9 in the normal phone socket on the headset base

Setting up Jabra PRO™ 9400 and Jabra GO™ 6400 – follow the guide on page 24.

SETTING UP JABRA GN9350e

1. Open the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DHSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position "A".



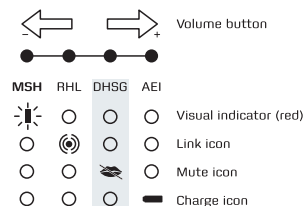
Compatibility selector Jabra GN9350e

SETTING UP JABRA GN9330e

1. Place headset on base station.
2. Push simultaneously 5 sec on the 2 buttons (base station and headset – see illustrations next column)
3. LED on headset starts to blink rapidly
4. Choose EHS mode with volume control on headset. LEDs on base indicates selected mode: LED 2: DHSG mode
5. After setting wait a few seconds. When LED on headset stops blinking, start using headset.

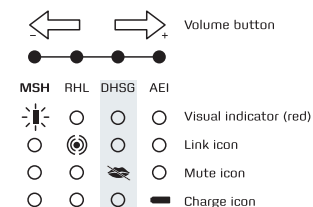


Setting up Jabra GN9330e



SETTING UP JABRA GN9120 EHS/ JABRA GN9125

1. Set compatibility selector (Telephone Termination Switch Wheel) in position "A"
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume +/- buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using +/- and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



SUPPORTED ALCATEL-LUCENT IP PHONES



Alcatel 8-Series (IP)
IP Touch 4028 EE
IP Touch 4038 EE
IP Touch 4068 EE



Alcatel 8-Series (IP)
IP Touch 4028
IP Touch 4038
IP Touch 4068



Alcatel 9-Series (UA)
4029
4039



Jabra LINK™ 14201-20 EHS Adapter



Jabra LINK™ 14201-09 EHS Adapter



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra GN9350e/
Jabra GN9330e

OR



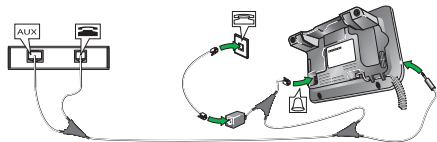
Jabra GN9120 EHS/
Jabra GN9125

SEE PAGE 25 FOR ORDER INFO

¹ MSH enabled model

SET UP INFORMATION

To connect your Alcatel-Lucent phone and Jabra headset with the MSH cable, just follow these simple steps:

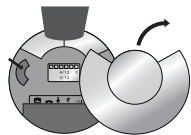


Jabra headset base and Alcatel 8+9 Series.

Setting up Jabra PRO™ 9400 and Jabra GO™ 6400 – follow the guide on page 24.

SETTING UP JABRA GN9350e

1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the MSH mode and select it by pressing the OK button.
4. Set Compatibility selector in position “A”

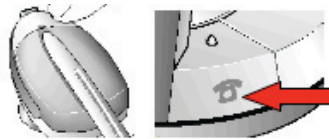


Compatibility selector Jabra GN9350e

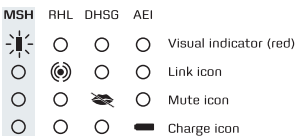
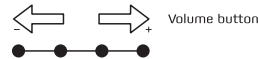
SETTING UP JABRA GN9330e

1. Place headset on base station.
2. Push simultaneously 5 sec on the 2 buttons (base station and headset – see illustrations next column)

3. LED on headset starts to blink rapidly
4. Choose EHS mode with volume control on headset. LEDs on base indicates selected mode: LED 4: MSH mode
5. After setting wait a few seconds. When LED on headset stops blinking, start using headset.



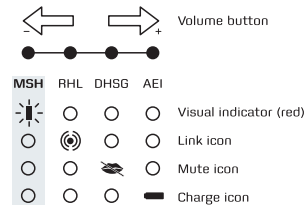
Setting up Jabra GN9330e



SETTING UP JABRA GN9120 EHS/ JABRA GN9125

1. Set compatibility selector (Telephone Termination Switch Wheel) in position “A”
2. Set the base unit to the MSH mode by keeping the headset in the base and hold the volume +/- buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using +/- and set to the lips icon. Leave for 15 seconds until the unit

has displayed the confirmation flash sequence and it is ready to go!



TO INSTALL YOUR JABRA LINK™ 14201-20 EHS ADAPTER WITH YOUR ALCATEL PHONE:

SETTINGS:

1. Install your headset solution to your desk phone according to the headset manual.
2. Set “Clear dial tone switch” in “A” position – see headset manual.
3. Ensure your headset base unit EHS mode is set up to DHSG - see headset manual*.

CONNECTIONS:

4. With the cable included with your headset system, connect the phone socket on your headset base unit to the phone socket on your Jabra LINK EHS Adapter.
5. With the cable marked white D, connect the Headset / Handset socket on your Jabra LINK EHS Adapter to the 3.5 mm headset socket on the side of your desk phone.

6. With the cable marked orange A, connect the COM socket on your Jabra LINK EHS Adapter to the modular socket on your desk phone marked with a “Bell” icon.
7. With the cable marked red, connect the AUX socket on your headset base unit to the Jabra LINK EHS Adapter AUX socket.

Alcatel cables

| | |
|--------|-------------------------------|
| EE4028 | - Cable marked: D White |
| EE4038 | - Cable marked: Red |
| EE4068 | - Cable marked: A Orange |
| | - Telephone cord ¹ |

Note: The marked end of each cable must be connected to the Jabra LINK EHS adapter.

USING DICTAPHONE OUTPUT

The dictaphone output can be used to record a conversation in both directions. A 2.5 mm jack to 3.5 mm jack cable is not included but can be ordered as an accessory (Part Number 14201-21).

CLEANING THE JABRA LINK EHS ADAPTER

Only use a soft – and, if necessary, slightly damp – cloth for cleaning the Jabra LINK EHS Adapter. Do not use any solvents or cleansing agents as these can damage the finish of the Jabra LINK EHS Adapter.

¹ Cable included in headset pack

IP PHONES



Avaya 2420
Avaya 5420



Avaya 4610 Avaya 4630
Avaya 4620 Avaya 5610
Avaya 4621 Avaya 5620
Avaya 4622 Avaya 5621
Avaya 4625 Avaya 5625

DIGITAL PHONES



Avaya 1408
Avaya 1416



Avaya 2410
Avaya 5410



Avaya 6416D+M
Avaya 6424D+M

IP PHONES



Avaya 1608
Avaya 1616
Avaya 9608
Avaya 9611G
Avaya 9620/20C/20L
Avaya 9621G
Avaya 9630/30G
Avaya 9640/40C/40G
Avaya 9641G
Avaya 9650/50C
Avaya 9670



IP PHONES



Avaya 1120E
Nortel 1120E



Avaya 1140E
Nortel 1140E



Avaya 1150E
Nortel 1150E



Jabra LINK™ 14201-19 EHS Adapter



Jabra LINK™ 14201-20 EHS Adapter



USB - USB cable included with the headset³



Jabra PRO™ 9400 Series¹

OR



Jabra GO™ 6470¹

OR



Jabra GN9350e/
Jabra GN9330e

OR



Jabra GN9120 EHS/
Jabra GN9125



Jabra GN9350e/
Jabra GN9330e USB

SEE PAGE 25 FOR ORDER INFO

¹ Jabra PRO 9400 Series headsets and Jabra GO 6470 provide EHS via *Bluetooth* connection with Avaya 9670G.

² Important! This desk phone EHS solution utilizes the USB port on the Jabra GN9350e and the Jabra GN9330e USB product. Connection to PC not possible simultaneously.

³ EHS only with Jabra GN9350e and Jabra GN9330e USB

UNIStim firmware release 3.1 for IP Phones is available for download from the "Software Download" link under "Support and Training" on the Nortel website located at: <http://support.nortel.com>. The firmware is available by phone model under "Phones, Clients and Accessories". These firmware loads have not been introduced as the default loads for the IP Phones shipped from Nortel, and must be installed by your system administrator.

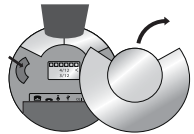
SET UP INFORMATION

To connect your Avaya phone and Jabra headset with the Jabra LINK™ 14201-19 EHS adapter, just follow these simple steps.

Setting up Jabra PRO™ 9400 and Jabra GO™ 6400 – follow the guide on page 24.

SETTING UP JABRA GN9350e

1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DHSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position “A”.

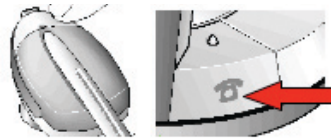


Compatibility selector Jabra GN9350e

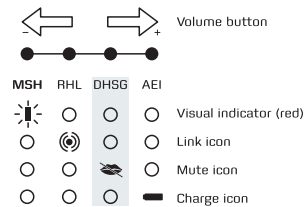
SETTING UP JABRA GN9330e

1. Place headset on base station.
2. Push simultaneously 5 sec on the 2 buttons (base station and headset – see illustrations next column)
3. LED on headset starts to blink rapidly
4. Choose EHS mode with volume control on headset. LEDs on base indicates selected mode: LED 2: DHSG mode

5. After setting wait a few seconds. When LED on headset stops blinking, start using headset.

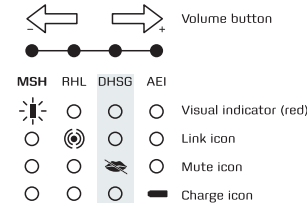


Setting up Jabra GN9330e



SETTING UP JABRA GN9120 EHS/ JABRA GN9125

1. Set compatibility selector (Telephone Termination Switch Wheel) in position “A”
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume +/- buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using +/- and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



TO INSTALL YOUR JABRA LINK™ 14201-20 EHS ADAPTER WITH YOUR AVAYA PHONE:

SETTINGS:

4. Install your headset solution to your desk phone according to the headset manual.
5. Set “Clear dial tone switch” in “A” position - see headset manual.
6. Ensure your headset base unit EHS mode is set up to DHSG – see headset manual¹.

CONNECTIONS:

7. With the cable included with your headset system, connect the phone socket in your headset base unit to the phone socket on your Jabra LINK EHS Adapter.
8. With the cable marked white A, B, or C, connect the Headset / Handset socket on your Jabra LINK EHS Adapter to the headset socket on your desk phone - ensure you select the right cable for your Avaya desktop phone. See the Cable Matrix section.

9. With the cable marked purple, connect the 2.5 mm jack to the ring tone detector socket in the Jabra LINK EHS Adapter, and place the ring sensor as close as possible to the ringer sound outlet on your desk phone.
10. With the cable marked red, connect the AUX socket on your headset base unit to the Jabra LINK EHS Adapter AUX socket.

| Avaya cables | |
|--|--------------------------------------|
| 2410 | - Cable marked: A White |
| 5410 | - Cable marked: Purple (Jack 2.5 mm) |
| 6416D+M | - Cable marked: B White |
| 6424D+M | - Cable marked: Purple (Jack 2.5 mm) |
| | - Cable marked: Red |
| | - Telephone cord ¹ |
| 1608, 1616, 9608, 9611, 9620, 9621, 9630, 9640, 9641, 9650, 9670 | - Cable marked: C White |
| | - Cable marked: Purple (Jack 2.5 mm) |
| | - Cable marked: Red |
| | - Telephone cord ¹ |

Note: The marked end of each cable must be connected to the Jabra LINK EHS adapter.

Note: When using the EHS adapter with Avaya phones, please note that the MFB button on your headset acts as the Master button for on- and off-hooking your telephone. This means that both devices can work independently, but the MFB may override the headset button on the telephone.

Note: For setup information on Avaya 1120E, Avaya 1140E and Avaya 1150E, please go to page 13.

¹ If your base unit does not support DHSG mode, RHL mode (Jabra default AUX mode) can be used with limited functionality between phone and base unit – which means under installation you may need to do hook ON and OFF a couple of times before phone and base/headset are in sync. For RHL mode we recommend either to use your headset or phone to answer/end calls.

SUPPORTED CISCO IP PHONES



Cisco Unified IP Phone 7975G
 Cisco Unified IP Phone 7945G
 Cisco Unified IP Phone 7942G
 Cisco Unified IP Phone 7965G
 Cisco Unified IP Phone 7962G



Cisco Unified IP Phones 8900 Series¹
 Cisco Unified IP Phones 9900 Series¹



Jabra LINK™ 14201-22 EHS Adapter⁴



Jabra LINK™ 14201-16 EHS Adapter^{3,4}



USB - USB cable included with the headset⁵



Jabra PRO™ 9400 Series⁴

OR



Jabra GO™ 6470⁴



Jabra GN9350e/
 Jabra GN9330e⁴

OR



Jabra GN9120 EHS⁴/
 Jabra GN9125



Jabra PRO 9400 Series²

OR



Jabra GO 6470²

OR



Jabra GN9350e/
 Jabra GN9330e USB

Note: Headset Hookswitch Control must be enabled on each phone.

SEE PAGE 25 FOR ORDER INFO

¹ Required firmware release: 9.0(3)

² Required software version: Value Pack 2 - can be downloaded via Jabra PC Suite. Available in Q1 2011.

³ HHC requires Cisco Unified Communications Manager 4.1 (3) service release 6 or above plus the 8.3 (3) phone firmware load

⁴ The Jabra PRO 9400 Series, Jabra GO 6470, Jabra GN9300e Series, Jabra GN9120 Series, Jabra LINK 14201-16 and Jabra LINK 14201-22 have tested compatible with the listed Cisco Unified IP Phones.

⁵ Important! This desk phone EHS solution utilizes the USB port on the Jabra PRO 9400 Series, Jabra GO 6470, Jabra GN9350e and the Jabra GN9330e USB product. Connection to PC not possible simultaneously.

SET UP INFORMATION

To connect your Cisco Unified IP Phone and Jabra headset with the Jabra EHS Adapter, just follow these simple steps:

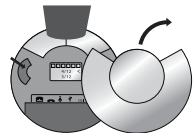
SETTING UP THE CISCO UNIFIED IP PHONE

1. Connect the large plug to the AUX port on the phone
2. Connect the smaller plug to the AUX port on the headset base
3. Connect the normal audio cable to the headset socket on the phone and the phone socket on the headset base.

Setting up Jabra PRO™ 9400 and Jabra GO™ 6400 – follow the guide on page 24.

SETTING UP JABRA GN9350e

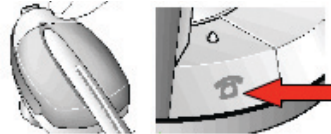
4. Open up the cover on the base unit.
5. On the LCD display, navigate to the handset picture.
6. Navigate to the DHSG mode and select it by pressing the OK button.
7. Set Compatibility selector in position “B”.



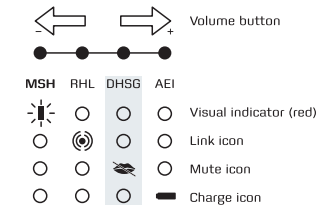
Compatibility selector Jabra GN9350e

SETTING UP JABRA GN9330e

1. Place headset on base station.
2. Push simultaneously 5 sec on the 2 buttons (base station and headset – see illustrations next column)
3. LED on headset starts to blink rapidly
4. Choose EHS mode with volume control on headset. LEDs on base indicates selected mode: LED 2: DHSG mode
5. After setting wait a few seconds. When LED on headset stops blinking, start using headset.

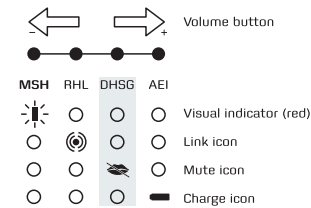


Setting up Jabra GN9330e



SETTING UP JABRA GN9120 EHS/ JABRA GN9125

1. Set compatibility selector (Telephone Termination Switch Wheel) in position “A”
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume +/- buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using +/- and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



SUPPORTED NORTEL IP PHONES



Nortel IP phone 1120E



Nortel IP phone 1140E



Nortel IP phone 1150E



USB - USB cable Included with the headset¹



OR



Jabra GN9350e²



Jabra GN9330e USB

SEE PAGE 25 FOR ORDER INFO

¹ Important! This desk phone EHS solution utilizes the USB port on the Jabra GN9350e and the Jabra GN9330e USB product. Connection to PC not possible simultaneously.

² The Jabra GN9300e Series were verified as compatible with Nortel phones: 1120E, 1140E and 1150E in a controlled laboratory environment. Visit the Nortel website to view important legal notices about Compatible Products.

SET UP INFORMATION

To connect your Nortel phone and Jabra headset, just follow these simple steps:

SETTING UP THE NORTEL PHONE

1. In the "Preferences" menu, choose "Headsets ..."
2. Press the "Apply" button.
3. In "Active Headset Device" select the appropriate headset type from a list of *Wired*, *USB*, or *Bluetooth* headsets.

Selection of a particular headset type fine tunes the audio to that particular headsets type. Selecting the right headset type is therefore recommended to achieve best performance.

EHS functionality operates in PC/ computer mode of Jabra GN9350e, not phone mode.



USB Connection Phone to Headset



UNISTim firmware release 3.1 for IP Phones is available for download from the "Software Download" link under "Support and Training" on the Nortel website located at: <http://support.nortel.com>. The firmware is available by phone model under "Phones, Clients and Accessories". These firmware loads have not been introduced as the default loads for the IP Phones shipped from Nortel, and must be installed by your system administrator.

SUPPORTED POLYCOM IP PHONES



SoundPoint® IP 650 phone
SoundPoint® IP 560 phone
SoundPoint® IP 550 phone



SoundPoint® IP 430/450 phone



SoundPoint® IP 320/321¹ phone
SoundPoint® IP 330/331¹ phone



Soundpoint® IP 335 phone



SoundPoint® IP 670 phone



VVX 1500 phone



Jabra LINK™ 14201-17 EHS Adapter



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra GN9350e/
Jabra GN9330e

OR



Jabra GN9120 EHS/
Jabra GN9125

SEE PAGE 25 FOR ORDER INFO

¹ (2.5mm adapter required for 320/321/330/331 models. Part No. 8800-00-75) You must be running SIP application version 3.0 or later and BootRom 4.1.0 or later

SET UP INFORMATION

To connect your Polycom phone and Jabra headset with the Jabra EHS Adapter, just follow these simple steps:

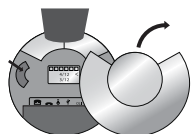
SETTING UP THE POLYCOM PHONE

1. Press "Menu".
2. Select Settings>Basic>Preferences>Head-set>Analog Headset Mode.
3. Use the up and down arrow keys to select Jabra Mode, then press the Select soft key.
4. Press "Menu" or the exit soft key to return to the idle display.

Setting up Jabra PRO™ 9400 and Jabra GO™ 6400 – follow the guide on page 24.

SETTING UP JABRA GN9350e

5. Open up the cover on the base unit.
6. On the LCD display, navigate to the handset picture.
7. Navigate to the DHSG mode and select it by pressing the OK button.
8. Set Compatibility selector in position "A".



Compatibility selector
Jabra GN9350e

SETTING UP JABRA GN9330e

1. Place headset on base station.
2. Push simultaneously 5 sec on the 2 buttons (base station and headset – see illustrations next column)
3. LED on headset starts to blink rapidly
4. Choose EHS mode with volume control on headset. LEDs on base indicates selected mode: LED 2: DHSG mode
5. After setting wait a few seconds. When LED on headset stops blinking, start using headset.



Setting up Jabra GN9330e



| MSH | RHL | DHSG | AEI | |
|-----|-----|------|-----|------------------------|
| | | | | Visual indicator (red) |
| | | | | Link icon |
| | | | | Mute icon |
| | | | | Charge icon |

SETTING UP JABRA GN9120 EHS/ JABRA GN9125

1. Set compatibility selector (Telephone Termination Switch Wheel) in position "A"
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume +/- buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using +/- and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



| MSH | RHL | DHSG | AEI | |
|-----|-----|------|-----|------------------------|
| | | | | Visual indicator (red) |
| | | | | Link icon |
| | | | | Mute icon |
| | | | | Charge icon |



SUPPORTED SHORETEL IP PHONES



IP 212k



IP 230
IP 230g



IP 265



IP 560
IP 560g



IP 565



Jabra LINK™ 14201-20 EHS Adapter



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra GN9350e
Jabra GN9330e

OR



Jabra GN9120/
Jabra GN9125 Series

SEE PAGE 25 FOR ORDER INFO

¹ Use non-EHS model of Jabra GN9120

SET UP INFORMATION

To install your Jabra LINK™ 14201-20 EHS adapter with your Shoretel phone:

SETTINGS:

1. Install your headset solution to your desk phone according to the headset manual.
2. Set “Clear dial tone switch” in “A” position – see headset manual.
3. Ensure your headset base unit EHS mode is set up to RHL – see headset manual*.

CONNECTIONS:

4. With the cable included with your headset system, connect the phone socket in your headset base unit to the phone socket on your Jabra LINK EHS Adapter.
5. With the cable marked white A, B, or C, connect the Headset/Handset socket on your Jabra LINK EHS Adapter to the headset socket on your desk phone - ensure you select the right cable for your Shoretel desktop phone. See the Cable Matrix section.
6. With the cable marked purple, connect the 2.5 mm jack to the ring tone detector socket in the Jabra LINK EHS Adapter, and place the ring sensor as close as possible to the ringer sound outlet on your desk phone.
7. With the cable marked red, connect the AUX socket on your headset base unit to the Jabra LINK EHS Adapter AUX socket.

CALCULATE YOUR ROI

The ROI calculator is a tool built by Jabra to make it easy for you to calculate the payback time for a headset. All you have to do is key in a few parameters (hours per day spent on the phone and average salary) and, based on this 7.5-minutes-per-hour average time saving, the tool will calculate the number of days until your customers' companies recoup their investment.

www.jabra.com/roi



SUPPORTED SIEMENS IP PHONES



OpenStage 40/60/80



Plus OptiPoint 600



OptiPoint 500 Basic/Std/Adv/Eco.



OptiPoint 410/420 Std/Adv



Jabra LINK™ 14201-10 EHS Adapter¹



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra GN9350e/
Jabra GN9330e

OR



Jabra GN9120 EHS/
Jabra GN9125

SEE PAGE 25 FOR ORDER INFO

¹ Also requires Acoustic Adapter from Siemens
This does not apply to the OpenStage 40/60/80 phones

SET UP INFORMATION

To connect your Siemens phone and Jabra headset with the Jabra EHS Adapter cable, just follow these simple steps:

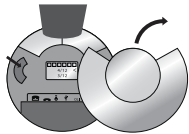
SETTING UP THE SIEMENS IP PHONE

1. Plug the single end of the Y cable in the headset socket on the phone's acoustic adaptor
2. Connect the lawr RJ9 in the normal phone socket on the headset base

Setting up Jabra PRO™ 9400 and Jabra GO™ 6400 – follow the guide on page 24.

SETTING UP JABRA GN9350e

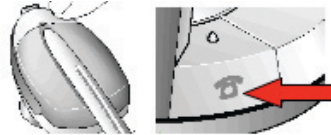
3. Open up the cover on the base unit.
4. On the LCD display, navigate to the handset picture.
5. Navigate to the DHSG mode and select it by pressing the OK button.
6. Set Compatibility selector in position "A".



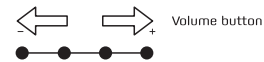
Compatibility selector
Jabra GN9350e

SETTING UP JABRA GN9330e

1. Place headset on base station.
2. Push simultaneously 5 sec on the 2 buttons (base station and headset – see illustrations next column)
3. LED on headset starts to blink rapidly
4. Choose EHS mode with volume control on headset. LEDs on base indicates selected mode: LED 2: DHSG mode
5. After setting wait a few seconds. When LED on headset stops blinking, start using headset.



Setting up Jabra GN9330e



| MSH | RHL | DHSG | AEI | |
|-----|-----|------|-----|------------------------|
| | | | | Visual indicator (red) |
| | | | | Link icon |
| | | | | Mute icon |
| | | | | Charge icon |

SETTING UP JABRA GN9120 EHS/ JABRA GN9125

1. Set compatibility selector (Telephone Termination Switch Wheel) in position "A"
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume +/- buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using +/- and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



| MSH | RHL | DHSG | AEI | |
|-----|-----|------|-----|------------------------|
| | | | | Visual indicator (red) |
| | | | | Link icon |
| | | | | Mute icon |
| | | | | Charge icon |



SUPPORTED SNOM IP PHONES



Snom 300



Snom 320



Snom 360



Snom 370



Snom 820



Snom 870



Snom 190



EHS with Snom-EHS-Adapter.
- available from your Snom reseller



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra GN9350e
Jabra GN9330e

OR



Jabra GN9120 EHS/
Jabra GN9125

SEE PAGE 25 FOR ORDER INFO

SET UP INFORMATION

To connect your Snom phone and Jabra headset with the Snom-cable, just follow these simple steps:

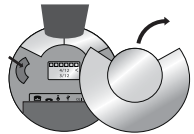
SETTING UP THE SNOM PHONE

1. Plug the single end of the Y cable in the headset socket on the phone's acoustic adaptor
2. Connect the lawr RJ9 in the normal phone socket on the headset base

Setting up Jabra PRO™ 9400 and Jabra GO™ 6400 – follow the guide on page 24.

SETTING UP JABRA GN9350e

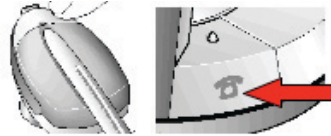
3. Open up the cover on the base unit.
4. On the LCD display, navigate to the handset picture.
5. Navigate to the DHSG mode and select it by pressing the OK button.
6. Set Compatibility selector in position "A".



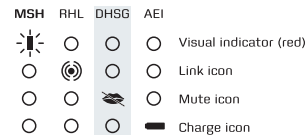
Compatibility selector
Jabra GN9350e

SETTING UP JABRA GN9330e

1. Place headset on base station.
2. Push simultaneously 5 sec on the 2 buttons (base station and headset – see illustrations next column)
3. LED on headset starts to blink rapidly
4. Choose EHS mode with volume control on headset. LEDs on base indicates selected mode: LED 2: DHSG mode
5. After setting wait a few seconds. When LED on headset stops blinking, start using headset.

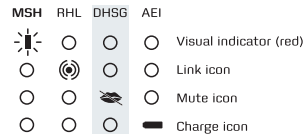


Setting up Jabra GN9330e



**SETTING UP JABRA GN9120/
JABRA GN9125**

1. Set compatibility selector (Telephone Termination Switch Wheel) in position "A"
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume +/- buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using +/- and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



SUPPORTED TOSHIBA IP PHONES



DP5022-SD
DP5022-SDM
DP5032-SD



DP5122-SD
DP5130-FSDL
DP5130-SDL
DP5132-SD



IP5022-SD
IP5122-SD
IP5122-SDC
IP5131-SDL
IP5132-SD



Jabra LINK™ 14201-20 EHS Adapter



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra GN9350e/
Jabra GN9330e

OR



Jabra GN9120/¹
Jabra GN9125 Series

SEE PAGE 25 FOR ORDER INFO

¹ Use non-EHS model of Jabra GN9120

SET UP INFORMATION

To install your Jabra LINK™ 14201-20 EHS adapter with your Toshiba phone:

SETTINGS:

1. Install your headset solution to your desk phone according to the headset manual.
2. Set “Clear dial tone switch” in “A” position – see headset manual.
3. Ensure your headset base unit EHS mode is set up to RHL – see headset manual*

CONNECTIONS:

4. With the cable included with your headset system, connect the phone socket in your headset base unit to the phone socket on your Jabra LINK EHS Adapter.
5. With the cable marked white A, B, or C, connect the Headset/Handset socket on your Jabra LINK EHS Adapter to the headset socket on your desk phone - ensure you select the right cable for your Toshiba desktop phone. See the Cable Matrix section.
6. With the cable marked purple, connect the 2.5 mm jack to the ring tone detector socket in the Jabra LINK EHS Adapter, and place the ring sensor as close as possible to the ringer sound outlet on your desk phone.
7. With the cable marked red, connect the AUX socket on your headset base unit to the Jabra LINK EHS Adapter AUX socket.



PLUG-AND-PLAY WITH LEADING UNIFIED COMMUNICATIONS APPLICATIONS

Unified Communications integrates technologies such as voice, email and instant messaging and facilitates enhanced productivity and collaboration by unifying and streamlining the way we communicate. Our headsets are plug-and-play with all leading Unified Communications applications.

www.jabra.com/uc

JABRA PRO 9400 AND JABRA GO 6400 SERIES HEADSETS FEATURES A UNIQUE SCREEN-BASED SET UP SERVICE.

A SmartSetup wizard on the touch screen guides you through the simple process of connecting phones and setting up EHS functionality.

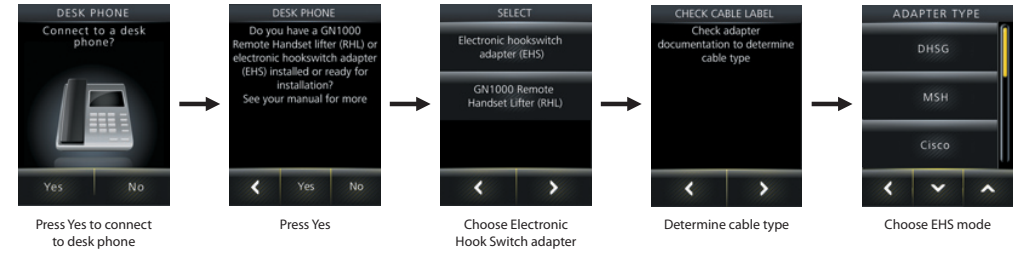
Jabra PRO 9400 and Jabra GO 6400 Series support EHS with following phone system manufacturers: Aastra, Alcatel-Lucent, Avaya, Cisco, Polycom, Shoretel, Siemens and Toshiba.

Once you're up and running, the screen's colourful icons and intuitive menu system make remote call-handling a breeze.

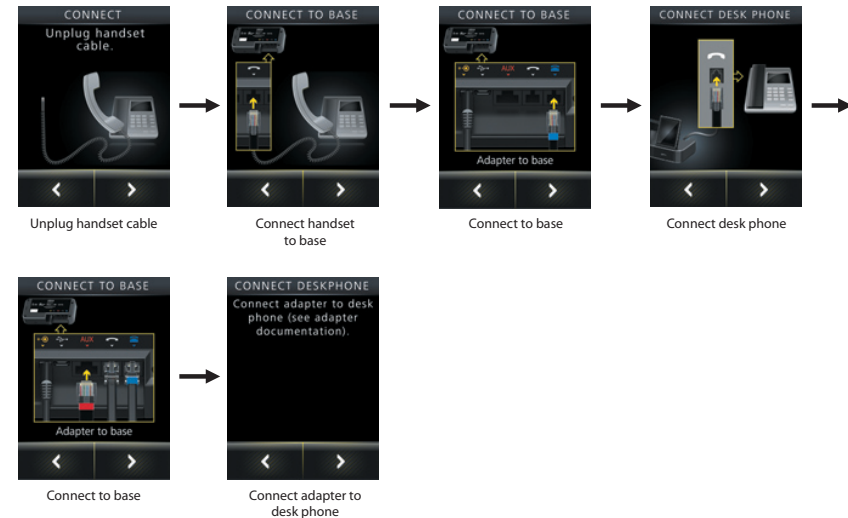
| MANUFACTUROR | AASTRA | ALCATEL-LUCENT | AVAYA | CISCO | POLYCOM | SHORETEL | SIEMENS | TOSHIBA |
|--------------|--------|-----------------------|-------|-------|---------|----------|---------|---------|
| EHS MODE | DHSG | DHSG MSH ¹ | DHSG | Cisco | DHSG | RHL | DHSG | RHL |



FIRST CHOOSE THE REMOTE SOLUTION (EHS OR JABRA GN1000).



NOW CONNECT YOUR HEADSET TO YOUR PHONE:



The example above illustrates configuration of a Cisco-solution. The specific configuration may vary from manufacturer to manufacturer.

¹ MSH for non-EE(Extended Edition) models, used with Jabra LINK™ 14201-09
DHSG for EE models, used with Jabra LINK™ 14201-20

ORDERING INFORMATION

| PRODUCTS | JABRA PRO™ 9470 | JABRA PRO™ 9465 DUO | JABRA PRO™ 9460 | JABRA PRO™ 9460 DUO | JABRA GO™ 6470 | JABRA GN9350e | JABRA GN9330e | JABRA GN9120 FLEX MONO EHS JABRA GN9125 FLEX MONO | JABRA GN9120 FLEX MONO ² | JABRA GN9120 DUO FLEX EHS JABRA GN9125 FLEX DUO | JABRA GN9120 FLEX DUO ⁵ |
|---------------|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|---------------|---------------------|--|-------------------------------------|--|------------------------------------|
| NA ITEM NO# | 9470-66-904-105 | 9465-69-804-105 | 9460-65-707-105 | 9460-69-707-105 | 6470-15-207-505 ³ | 9326-607-405 | 9327-508-405 | 9125-28-15 | Not available in this region | 9129-808-215 | Not available in this region |
| EMEA ITEM NO# | 9470-26-904-101 | 9465-69-804-101 | 9460-25-707-101 | 9460-29-707-101 | 6470-15-207-501 | 9356-607-401 | 9337-508-401 | 9120-28-11 | 9120-28-01 | 9129-808-111 | 9129-808-101 |
| UK ITEM NO# | 9470-26-904-102 ¹ | Not available in this region | 9460-25-707-102 ¹ | 9460-29-707-102 ¹ | 6470-15-207-502 ¹ | 9356-607-402 | 9337-508-402 | 9120-28-11 ⁶ | 9120-28-02 | Not available in this region | Not available in this region |
| APAC ITEM NO# | 9470-26-904-103 ² | 9465-69-804-103 ¹ | 9460-25-707-103 ² | 9460-29-707-103 ² | 6470-15-207-503 ² | 9356-607-403 | 9337-508-403 AUS/NZ | 9120-28-09 AUS/NZ 9120-28-07 AP | 9120-28-06 JPN 9120-28-03 AP | Not available in this region | Not available in this region |

| PRODUCTS | JABRA LINK™ 14201-09 EHS ADAPTER | JABRA LINK™ 14201-10 EHS ADAPTER | JABRA LINK™ 14201-16 EHS ADAPTER | JABRA LINK™ 14201-17 EHS ADAPTER | JABRA LINK™ 14201-19 EHS ADAPTER | JABRA LINK™ 14201-20 EHS ADAPTER | JABRA LINK™ 14201-22 EHS ADAPTER |
|-----------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|-----------------------------------|----------------------------------|
| GLOBAL ITEM NO# | 14201-09 | 14201-10 | 14201-16 | 14201-17 | 14201-19 | 14201-20 | 14201-22 ⁴ |
| MANUFACTURER | Alcatel | Siemens, Aastra | Cisco | Polycom | Avaya | Avaya, Alcatel, Toshiba, Shoretel | Cisco |



¹ Jabra PRO 9400 Series + Jabra GO 6470 UK Item numbers also available for sale in Hong Kong and Singapore

² Australia and New Zealand

³ Jabra GO 6470 NA Item numbers also available for sale in Japan

⁴ EHS adapter for Jabra PRO 9400 Series and Jabra GO 6470

⁵ Non EHS models for Shoretel & Toshiba Phones

⁶ UK power supply must be specified

CONTACT INFORMATION

EMEA CUSTOMER CONTACT INFORMATION

| COUNTRY | TELEPHONE | EMAIL |
|--------------------|---------------------|-------------------------|
| UNITED KINGDOM | +44 (0)1784 220 172 | info_uk@jabra.com |
| FRANCE | +33 (0) 130 589 075 | techsupport@gnnetcom.fr |
| DEUTSCHLAND | +49 (0)8031 2651 72 | techsupport@gn.com |
| ESPAÑA | +34 916 398 064 | - |
| ITALIA | +39 02 5832 8253 | - |
| DENMARK | +45 45 75 99 99 | support.dk@gn.com |
| SVERIGE | +46 (0)8 693 09 00 | info@jabra.se |
| NORGE | +47 32 22 74 70 | support.no@gn.com |
| SUOMI | +358 204 85 6040 | support.fi@gn.com |
| RUSSIA | - | gkarlson@gn.com |
| POLAND | +48 12 254 40 15 | support.pl@jabra.com |
| CZECH REPUBLIC | +420 800 522 722 | support.cz@gn.com |
| NEDERLAND | +49 (0)8031 2651 72 | techsupport@gn.com |
| BELGIQUE/BELGIUM | +49 (0)8031 2651 72 | techsupport@gn.com |
| LUXEMBOURG | +49 (0)8031 2651 72 | techsupport@gn.com |
| ÖSTERREICH | +49 (0)8031 2651 72 | techsupport@gn.com |
| MIDDLE EAST/AFRICA | - | support.mea@gn.com |

USA AND CANADA CUSTOMER CONTACT INFORMATION

| COUNTRY | TELEPHONE | EMAIL |
|---------|----------------|--------------------------|
| USA | 1-800-826-4656 | techsupport@gnnetcom.com |
| CANADA | 1-800-489-4199 | techsupport@gnnetcom.com |

ASIA PACIFIC CUSTOMER CONTACT INFORMATION

| COUNTRY | TELEPHONE | EMAIL |
|-------------|-----------------------------------|------------------------|
| AUSTRALIA | 1-800-636-086 (local distributor) | support.apac@jabra.com |
| CHINA | +86-21-5836 5067 | support.apac@jabra.com |
| HONG KONG | 800-968-265 (Toll free) | support.apac@jabra.com |
| INDONESIA | 001-803-852-7664 | support.apac@jabra.com |
| JAPAN | +81-3-5297-7976 | support.apac@jabra.com |
| MALAYSIA | 1800-812-160 (Toll free) | support.apac@jabra.com |
| NEW ZEALAND | 0800-447-982 (Toll free) | support.apac@jabra.com |
| SINGAPORE | 800-860-0019 (Toll free) | support.apac@jabra.com |
| TAIWAN | 0080-186-3013 (Toll free) | support.apac@jabra.com |
| INDIA | 000-800-852-1185 (Toll free) | support.apac@jabra.com |
| PHILIPPINE | +63-2-2424806 | support.apac@jabra.com |



GN Netcom is a world leader in innovative headset solutions. GN Netcom develops, manufactures and markets its products under the Jabra brand name

GN Netcom cannot guarantee accuracy, this Guide is a guideline only, all information is believed to be correct and is based on GN Netcom's extensive testing or on the soft client vendors own statements

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WWW.JABRA.COM

